



**Toll-Free Long Distance Sales Order**

**Customer Information (please print legibly):**

Customer Name \_\_\_\_\_  
Address \_\_\_\_\_  
Address 2 \_\_\_\_\_  
City \_\_\_\_\_  
State/Zip \_\_\_\_\_

Contact Name \_\_\_\_\_  
Contact Title \_\_\_\_\_  
Contact Phone \_\_\_\_\_  
Customer Type:  
 Residence     Business     Voice Mail Box

**Type of Order (select one):**

- New                      New toll-free number will be randomly assigned
- Change                  Describe change: \_\_\_\_\_
- Disconnect              Disconnected numbers cannot be reactivated after 30 days
- Port                        Include Letter of Agency form and copy of current carrier's bill. Bill must be less than 30 days old

**Billing Plan:**

- AcenTek 800            *Per toll billing cycle*

0—400 minutes	12¢ per minute	30¢ per minute from Alaska, Hawaii, Canada, US Virgin Islands, Puerto Rico, Caribbean Islands and Guam. These calls are excluded from volume discounts.
401—800 minutes	10¢ per minute	
801—2,000 minutes	9¢ per minute	
2,001—5,000 minutes	7¢ per minute	
More than 5,000 minutes	6.5¢ per minute	

**Area of Service (select one):**

- Continental US (48 states)
- Continental US and Canada
- All 50 states and US territories
- All 50 states, US territories and Canada

**Special Features:**

- Security Code        \$1.50 per month, no install charge                      Select a four digit PIN (PIN cannot begin with 0) \_\_\_\_\_
- Publish                Publish in 800.555.1212 directory—\$15 per month, \$25 install /change fee
- Restrict                Restrict calling to the following states: \_\_\_\_\_
- Block                    Block the following states, area codes, or exchanges—(exchange block fees > \$25 per month, \$50 install, \$25 change/removal)  
\_\_\_\_\_

The customer appoints AcenTek Long Distance as its agent to order and make changes in the service as necessary for the activation or transfer of the toll-free service including, but not limited to, the appointment of the Responsible Organization (Resporg) for any toll-free numbers held by the customer. The customer understands that AcenTek Long Distance may depend on third parties to provide the toll-free service described herein. Customer warrants that it is the exclusive end-user subscriber of the toll-free number used in this service and releases from liability AcenTek Long Distance and any third party provider involved in any transfer of Resporg designation. Customer is responsible for all mis-dialed or wrong numbers. Customer agrees to pay all charges for the toll-free service, and hold AcenTek Long Distance harmless for additional charges billed by and owed to a previous service provider. Customer has full responsibility and liability for the publication and distribution of the toll-free number(s) listed above. The customer has read this form, acknowledges receipt of this form and agrees to the terms and conditions as outlined.

Customer Signature \_\_\_\_\_ Date \_\_\_\_\_

**For AcenTek Use Only**  
TFN: \_\_\_\_\_ Terminating #: \_\_\_\_\_ Order #: \_\_\_\_\_